



NOUVEAU CONTOUR
MASTERS IN MICROPIGMENTATION



WARRANTY/REPAIR FORM

Nouveau Contour USA
111 N. Orange Ave, Suite 775
Orlando, FL 32801

Attn: Repairs
Ph: 321-332-6975
Toll Free: 877-628-7201

**PLEASE ALLOW 30 BUSINESS DAYS FOR REPAIR ONCE WE RECEIVE YOUR HAND PIECE/DEVICE.
FILL OUT THIS FORM COMPLETELY FOR EACH INDIVIDUAL REPAIR.**

Client Name:	Email & Phone:
Distributor & Contact:	Shipping Address:
WARRANTY: _____ Yes _____ No	Original Purchase Date:

My device is under warranty for this repair (Hand Piece 2 years / Console 3 years)	
I am NOT under warranty for this repair. If repairable- \$350.00 will be charged to the credit card on file upon receipt of unit	
HAND PIECE TYPE (<i>Intelligent, Simplicity, Digital 1000, Digital 700, Pro DT HP, Amiea HP</i>)	
Hand Piece Serial # (<i>located on top of the hand piece</i>)	
Description of Problem:	
* Motor - Hand piece does not operate continuously and is noisy	
* Cable cord - cable plugs may be broken	
* Missing parts - should be replaced	
* Needle - attachment is not working properly	
* Hand piece – dropped, banged, knocked, etc. (see Warranty information Section 5., subsection d.)	
BASE UNIT/CONSOLE	
Base Unit/Console Serial Number: (<i>located on back or bottom of unit</i>)	
Description of Problem:	
*Front face cover is defective and needs to be replaced	
*LCD light is not working properly	
*Base Unit/Console is damaged	
*Connection sockets for Hand Piece/Foot Pedal/AC Cord is not working correctly (<i>please circle which item</i>)	
Power Cord	
Foot Pedal	
Other	

****To be filled out by Technician:**

DATE RCVD:	DATE REPAIRED:	REPAIRED BY:
**Technician Notes/Work Performed:		Tech Charges: